

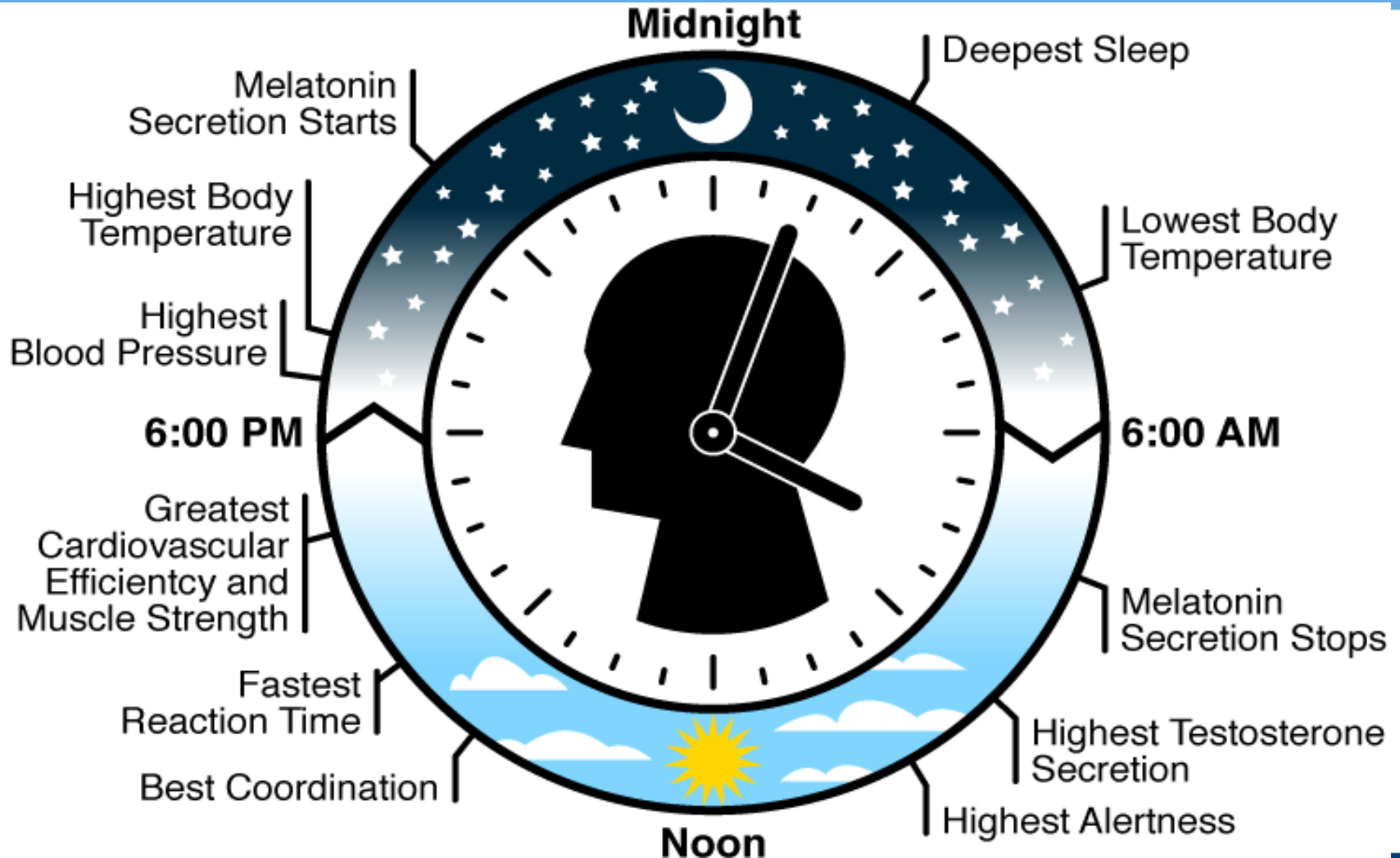


Time management

- How do you work? Identifying personal time preferences
- The brain and its bodyclock: synchronising to your body's master clock
- The Eisenhower matrix: prioritising activities
- Time stealers and how to manage them



The Bodyclock



Sleep

- Sleep is important for various aspects of brain function: cognition, concentration, productivity and performance
- Even a small loss of sleep has been shown to impair immune function. 2-week study monitored the development of the common cold after giving people nasal drops with the virus that causes colds
- Found those who slept less than 7 hours were almost **three times** more likely to develop a cold than those who slept 8 hours or more
- Sleep loss reduces our ability to interact socially e.g. researchers believe that poor sleep affects our ability to recognise important social cues and process emotional information

The Eisenhower Matrix

M A N A G E

Crises & Pressing Problems

DEMAND + NECESSITY
DAILY FIRE-FIGHTING
BE QUICK TO DELEGATE

IMPORTANT AND URGENT

F O C U S

On Strategies & Values

OPPORTUNITY + PLANNING
KEEP CRITICAL THINKING
CONSIDER THE MACRO

IMPORTANT NOT URGENT

A V O I D

Interruptions & Busy Work

ILLUSION + DECEPTION
NOT YOUR EMERGENCY
MINIMIZE INVESTMENT

URGENT NOT IMPORTANT

L I M I T

The Trivial & Wasteful

ESCAPE + WASTE
ENTERTAINMENT ONLY
USE TO MINIMIZE STRESS

NOT IMPORTANT OR URGENT

Working Styles

- Be Nice Style
- Be Busy
- Be Perfect
- Be Quick
- Be Strong



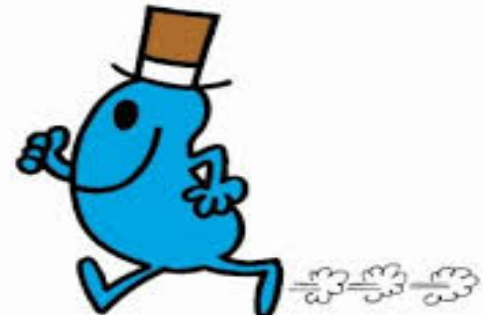
Be Nice Style

- like to get on with everyone
- energised by approval and agreement
- make good team members because they involve others and prioritise team harmony
- ***Effects on Time Management***
- can't say 'no'
- may spend too long helping others rather than getting on with own work
- spends more time being sociable
- spends time getting approval from others rather than relying on own judgement

Be Busy Style

- are enthusiastic, get involved in lots of different activities, and tend to volunteer for things. Energised by having something new to try
- ***Effects on Time Management:***
- spends a lot of time trying, but not getting there
- doesn't work out strategies for task completion
- wastes time justifying why the task wasn't completed

MR. BUSY



Be Perfect Style



- energised by doing things right.
- aim for perfection in everything, check carefully, produce accurate work and set high standards
- ***Effects on time management***
- takes too long getting the task ‘just right’; continually checks for mistakes
- doesn’t start jobs because there won’t be time to complete them perfectly

Be Quick Style

- like to do everything as quickly as they can, which means they get a lot done
- are energised by having deadlines to meet, always seem able to fit in extra tasks
- tend to be fast to come up with solutions to problems
- ***Effects on Time Management:***
- rushes through tasks, often cutting corners so errors are made then need correcting
- can forget priorities
- gets easily distracted from the job in hand

Be Strong Style

- ability to stay calm in any circumstances. Good at dealing with crises, can handle difficult people, and will work steadily through any workload
- ***Effects on Time Management***
- will struggle to do something because is uncomfortable asking for help
- sometimes makes mistakes for same reason



Time Stealers 1: Unexpected interruptions

- Use a time log to identify where and when interruptions occur
- Specify how much time you've got
- Arrange a more convenient time
- Use a 'flag' to indicate periods when you are unavailable



Time stealers 2: Outbound Telephone Calls

- Consider other's prime time
- Group calls together
- Keep a list of things you want to discuss. Deal with everything in one call
- Use the same notepad to summarise the call
- If person is difficult to catch, email to arrange a specific time to call

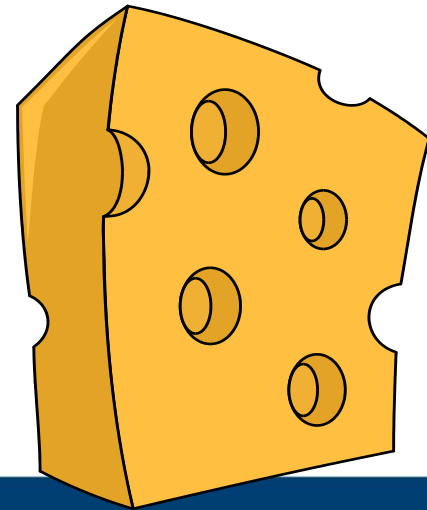


Time Stealers 3: Procrastination

- Make a start!
- Set aside designated time
- Break the task up into easily managed chunks.
- Analyse your fears: what am I afraid of?

The Swiss Cheese Method

- Turn the task into a series of subtasks (the holes)
 - Identify the first subtask in the sequence
- Get started on it; even if you have only a few minutes
- Tell yourself that since you are only spending a few minutes on the task, it doesn't matter if you don't enjoy it



Time Stealers 4: Clutter

- Clear your workspace of anything not related to the task you are working on
- When you finish working on a task, clear everything related to it away
- Use staples or bulldog clips
- Use the bin
- Use a highlighter to **highlight key points** then not necessary to read whole document again

Time Stealers 5: Systems Problems

- Don't wait – do something else
- Reschedule work
- Use the time to do some non-urgent, non-important tasks like 'clear the clutter'!

Time Stealers 6: Staffing Issues

- Identify anyone able to work extra hours or take on more work.
- Reprioritise the work.
- Tackle performance issues early on.
- Invest some time in training. It saves time in the long run.

Time Stealers 7: Managing technology

- **Boundaries:** If you don't have to be on 24/7 then don't be on 24/7. Set some boundaries to shape other people's expectations that you are not accessible 24/7.
- Tell the people in your personal and professional life to call if there is an emergency versus text or email. That way you'll know it's necessary to pick up
- **Adjust your settings:** When you are working and need to focus, turn off the dings, beeps and buzzes on all devices

De-toxing

- Every time your phone distracts you with its buzzes or beeps your performance suffers, whether you respond to them or not.
- Check messaging/SM at scheduled times.
- Use self control app: blocks sites that you spend too much time on
- **Take a tech detox.** Just for a day or two. It resets the system and you learn that life goes on without Facebook. Frees up time for face-to-face conversations!

Get Things Done (GTD): David Allen

1. CAPTURE: Identify trusted sources
2. PROCESSING : Is it actionable? YES or NO
Less than 2 minutes = do it
3. ORGANISE by Projects, Time or Context
You know best how to organise your own information
4. REVIEW – every week
5. ENGAGE

<https://www.youtube.com/watch?v=gCswMsONkwY>

'The bad news
is **TIME** flies.
The good news
is you're the pilot.'